



## United Nations Development Programme

Country: Republic of Serbia

Annual Work Plan 2019-2020

**Project Title** Accelerating Change: Support for Public Administration Reform and Local Self-Government Development

**UNDAF Outcome(s):** By 2020, governance institutions at all levels have enhanced accountability and representation to provide better quality services to people and the economy

**Expected Output(s):**  
(Those that will result from the project and extracted from the CPAP) Governance institutions operate in a more open and effective manner

**Implementing Partner:** The Ministry of Public Administration and Local Self-Government (MPALSG)

**Responsible Parties:** The Ministry of Public Administration and Local Self-Government (MPALSG), UNDP

Agreed by MPALSG:

## Brief Description

This initiative represents a framework package of support to the MPALSG, focusing on selected priority areas of assistance to the MPALSG, also leaving room for responding to requests for expert and operational support on an ad-hoc basis.

Priority areas to be tackled by the project in 2019-2020: implementation of systemic laws and implementation of the Strategy for Public Administration Reform and its Action Plan, introducing a comprehensive user satisfaction measurement system, as well as strengthening coordination between central and local level of government. In addition, the AWP envisages set of interventions focused on the local level by introducing the system of e-parliament across the country.

Programme Period: 2019-2020  
 Key Result Area (Strategic Plan): Citizen expectations for voice, development, the rule of law and accountability are met by stronger systems of democratic governance  
 Atlas Award ID: 87199  
 Start date: December 2016  
 End Date: December 2020  
 PAC Meeting Date  
 Management Arrangements NIM

Total resources required USD 2,069,368  
 Total allocated resources: USD 2,069,368  
 • Regular  
 • Other:  
   ○ Donor  
   ○ Government USD 2,069,368  
 Unfunded budget:  
 In-kind Contributions:

Agreed by UNDP:

Agreed by MPALSG:



## I. ANNUAL WORK PLAN 2019-2020

EXPECTED OUTPUTS	PLANNED ACTIVITIES	RESPONSIBLE PARTY	PLANNED BUDGET			
			Funding Source	Budget Description	2019	2020
<p><b>Output 1</b></p> <p><b>Support to Public Administration Reform in the Republic of Serbia</b></p> <p><b>Baseline:</b></p> <p>1. Public Administration Reform Strategy adopted in 2014 and accompanying Action Plan in 2015</p> <p>2. Package of reform legislation adopted in 2015 – 2016</p> <p>3. Second Open Government Partnership (OGP) Action Plan (2016-17) adopted in 2016</p> <p><b>Indicators:</b></p> <p>1. Percent of Public Administration Reform Action Plan activities implemented</p> <p>2. Implementation of OGP Action Plan measures in MPALSG mandate (yes/no)</p> <p><b>Targets 2019:</b></p> <p>1. 57.33</p> <p>2. 62.84</p>	1.1 Activity Result: MPALSG supported in improving its organizational structure and HRM function; staff skills enhanced	MPALSG	Gov't CSA	71300-National Consultants	30,000.00	10,000.00
		MPALSG	Gov't CSA	71600- Travel	10,000.00	20,000.00
		MPALSG	Gov't CSA	72100-Company Contracts	50,000.00	
		MPALSG	Gov't CSA	75700- Training, workshop and conferences	10,000.00	20,000.00
	1.2. Activity Result: MPALSG supported in the process of reform of the senior civil service system in Serbia	MPALSG	Gov't CSA	75700- Training, workshop and conferences	15,000.00	15,000.00
		MPALSG	Gov't CS	71300- National Consultants	7,000.00	
		MPALSG	Gov't CS	71600-Travel	2,000.00	
		MPALSG	Gov't CS	75700- Training, workshop and conferences	10,000.00	20,000.00
	1.3. Activity Result: Support to implementation of priority activities of the PAR Strategy	MPALSG	Gov't CS	71300- National Consultants	10,000.00	
		MPALSG	Gov't CS	75700- Training, workshop and conferences	1,000.00	
	1.4. Activity Result: Support to the sector for human and minority rights	MPALSG	Gov't CS	71300- National Consultants	10,000.00	
		MPALSG	Gov't CS	75700- Training, workshop and conferences		1,000.00
	1.5. Activity Result: Support to development of the Citizen registry	MPALSG	Gov't CSA	71300-National Consultants	10,000.00	
	1.6 Activity Result : Support for implementation of regulation in the area of inspections	MPALSG	Gov't CSA	71300-National Consultants	10,000.00	5,000.00
						TOTAL 2019-2020
						40,000.00
						30,000.00
						50,000.00
						30,000.00
						30,000.00
						7,000.00
						2,000.00
						30,000.00
						10,000.00
						1,000.00
						10,000.00
						15,000.00

	1.7 Support to the establishment of a system for measuring citizens' satisfaction with public services	MPALSG	Gov't CSA	72100-Company Contracts	100,000.00	740,000.00	840,000.00
		MPALSG	Gov't CSA	74500-Sundries	500.00	950.00	1,450.00
	1.8 Support to of local self-government units in establishing system of e-services	MPALSG	Gov't CSA	72100- Company contracts	150,000.00	250,000.00	400,000.00
	1.9 Support to the reform of e-business	MPALSG	Gov't CSA	71300-National Consultants	15,000.00		15,000.00
		MPALSG	Gov't CSA	75700- Training, workshop and conferences	15,000.00		15,000.00
	1.10 Support to implementation of projects implementing international obligations and community planning documents	MPALSG	Gov't CSA	71300-National Consultants	50,000.00	250,000.00	300,000.00
	1.0 Management, backslapping & oversight	MPALSG	Gov't CSA	64300/74500-Direct Project Costing	19,820.00	53,238.00	73,058.00
		MPALSG	Gov't CSA	71400-Contractual Services	29,730.00	79,857.00	109,587.00
	Subtotal Direct Project Costs				545,050	1,464,045	2,009,095
	General Management Services 3%				16,352	43,921	60,273
	Total project cost				561,402	1,507,966	2,069,368